



# SERVING HEROES

## First Responder Peer Support/Chaplain Training - Level 5 Hosted by the Arkansas Baptist State Convention

**Jacksonville, AR – April 24, 2025**

Time: 9:00am – 3:00pm | Cost \$99 per person + Eventbrite service & processing fees

**\*Group Discount:** Buy 4 or more tickets for \$74.25 per person + Eventbrite service & processing fees

**You can register for this training even if you have not completed our Level 1, 2, 3 or 4 courses.**

**This class is open to everyone who has a heart to serve and support First Responders! You do NOT have to currently be a Peer Support/Chaplain to attend.**

Learn how to effectively serve our Fire/EMS/Military/Police First Responders. This Level 5 Training will equip each student with practical tips, tools, and techniques to provide care and compassion to responders!

**“Serving Heroes delivers a personal approach that helps law enforcement, fire, EMS, military, and medical personnel meet their emotional needs through a step-by-step process which works for the newest responder up to the veteran responder.” - Police Chief Steve Davis, Mountain View, CO**

**“The guidelines are awesome. I am eager to take back the information to my agency. I enjoyed everything.” - Lt. Heather Langston, Deltona FL Fire Department**

**“I liked so many things about this training, there are too many to repeat. I am going to attend all the courses.” - General Greg Gardner US Air Force (Ret.)**

**"This presentation was spot on. I hope to have Barry back sooner rather than later." - Police Chief Brett Hibbs, Jacksonville AR**

<p><b>Topics:</b></p> <ul style="list-style-type: none"> <li>• Emotional Resiliency</li> <li>• Results-Based Coaching Techniques</li> <li>• Verbal De-escalation</li> <li>• Listening to Emotions</li> <li>• Core Message Communication</li> <li>• The Art of Calming the Excited, Hurt or Drained</li> <li>• Empathetic Listening</li> <li>• Validating the Invalidated</li> <li>• Bringing Peace to Psychological Storms</li> <li>• Using Words as Emotional-Defense Tools</li> <li>• Going from Victim to Victor</li> </ul>	<p><b>Who Should Attend?</b></p> <ul style="list-style-type: none"> <li>• Peer Support Team Members</li> <li>• Chaplains</li> <li>• Police, EMS, Military, Fire, &amp; Corrections Officers</li> <li>• Pastors, Church Leaders, &amp; Ministry Volunteers</li> <li>• Hospice/Social Workers</li> <li>• Hospital Chaplains</li> <li>• Anyone desiring to serve &amp; support first responders</li> </ul> <p><b>Certificates:</b> Attendees will receive a certificate of completion after the training</p> <p><b>*Note: This training does <u>NOT</u> certify anyone as a Chaplain.</b></p>
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**Location: Jacksonville Police Department | 1400 Marshall Road, Jacksonville, AR 72076**

**For questions contact: Dr. Barry Young**

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**Register Online at Eventbrite or <https://www.servingheroes.net>**